

Visitor Service Initial Complaint and Feedback Form

MUSEUM
LONDON

Museum London is committed to providing high quality visitor service. We value all our visitors and strive to meet everyone's needs. We welcome your comments to help us monitor and improve the Museum London experience and service. Please submit your completed form to any of the following:

Mail or deliver to:

Executive Director
Museum London
421 Ridout Street North
London, ON N6A 5H4

E-mail to:

jbevan@museumlondon.ca

Please tell us the date and time of your contact with us:

Did we respond to your visitor service needs? Yes No

(Please provide details of your customer service experience below)

Was our visitor service provided to you in an accessible manner? Yes No

(Please provide details of your customer service experience below)

If you wish to be contacted by a staff person, please provide your information:

Your full name: _____

Day telephone number: _____

Evening telephone number: _____

Address: _____

E-mail address: _____

Personal information contained on this form is collected pursuant to Ontario Regulation 191/11 the Integrated Accessibility Standards and will be used for the purpose of responding to your request. Questions should be addressed to Executive Director, Museum London, 421 Ridout Street

For Museum London use only

Request number	Received by (name)	Referred to (name)	Date referred
Comments			

Revised June 2023